



BANK HOTEL

DEAR GUESTS

Covid-19 testing can be done by a nurse in your guest room, providing you with a test result after 20 minutes. All necessary certificates will be issued on the spot or within 30 hours, depending on for which countries the certificate is for as some special rules and laws may apply. Charge for In Room Covid-19 testing is 2850 SEK. Kindly contact the Front Desk to book.

One of our highest priorities at Bank Hotel is the safety, health as well as security of our valued guests, team members and business partners. In response to the current situation in the light of Covid-19, we have together with Small Luxury Hotels of the World reviewed our existing health and safety processes and developed a new safety protocol. We are happy to inform that this in-depth cleanliness and disinfection protocol was created in partnership with experts and is designed to ensure your safety and peace of mind at all times during your entire stay at Bank Hotel.

Please see below a few examples

All national guidelines and restrictions by the public health authorities have been implemented and are followed up continuously

Social distancing is secured throughout the whole hotel in all areas

Number of tables and chairs have been reduced in all Food & Beverage outlets
Contactless check-in & check-out is offered and digital pre-check-in and self-check-out methods are available

Any safety measurement products such as face masks, hand sanitizers and wipes are available on a complimentary basis for your comfort

Tailor-made solutions for private meals can be arranged if desired

Services such as disinfection of your luggage upon arrival is available

All staff members are well educated and trained how to act accordingly in order to ensure that all parts of our strict cleanliness and disinfection protocol are in place at all times

Please feel free to contact us at reservations@bankhotel.se or at +46 8 59 58 000 if you have any questions, concerns or wishes. We would be most happy to get in touch with you!



**BANK
HOTEL**

RESTAURANTS & BARS

In the current situation in the light of covid-19, your safety and security are of utmost importance to us. We follow all the public health authority's decisions and directives. Our staff has strict instructions to stay at home with the slightest cold symptoms and to maintain an extra good hand hygiene.

IN ADDITION, THE FOLLOWING SAFETY ACTIONS HAVE BEEN TAKEN

Only seated service in all
restaurant and bars

Increased spaces between all tables

Implementation of guidelines on how to
minimize congestion

Always the recommended maximum
amount of people per party

Extended cleaning routines

If you have any questions, please feel
free to contact us at any time

bonnies@bankhotel.se or 08-598 580 00



**BANK
HOTEL**

RESTAURANGER & BARER

I rådande läge är er säkerhet och trygghet av största vikt för oss på Bank Hotel. Vi följer naturligtvis Folkhälsomyndighetens direktiv och rekommendationer. Vår personal har strikta instruktioner att stanna hemma vid minsta förkylningssymptom samt att hålla en extra god handhygien.

UTÖVER DET HAR VI ÄVEN GJORT FÖLJANDE

Ingen stående servering i
matsal och barer

Ökat utrymmen mellan borden

Aktivt arbete för att minimera trängsel

Vi följer alltid rekommenderat maxantal
personer per sällskap

Utökad städrutiner har införts

Har ni några frågor eller funderingar är ni
varmt välkomna att höra av er till

bonnies@bankhotel.se eller 08-598 580 00